# HEALTHY WORK FRAMEWORK



# What healthy work is and how to design for it.

#### WORK SYSTEM ELEMENTS

PERSON: with needs, skills, abilities and limitations
TASK: each requires intellectual, physical and/or emotional resources
TECHNOLOGY: equipment and ideas people use at work
ENVIRONMENT (PHYSICAL & SOCIAL): workplace design and social support
ORGANIZATION: policies, reward structures, culture, history

## **HEALTHY WORK**

**MEETS PEOPLE'S NEEDS:** psychological, social and physical (e.g., autonomy, connection, rest)

**REDUCES THE RISK OF DOING HARM:** decrease exposure to factors associated with illness or injury (e.g., overload, shift work)

**PROMOTES ORGANIZATIONAL SUSTAINABILITY:** commit resources in ways that support engagement, effectiveness and innovation

## SYSTEM DESIGN PRINCIPLES

**INCLUSIVE:** accommodate a range of needs across individual differences

**RESPONSIVE:** adapt to changes in needs and performance within a person, over time

**CONGRUENT:** aim for harmonious messages of health across all work system elements

